

# **VIRGINIA LOTTERY SHORT MESSAGE SERVICE (SMS) ALERTS PROGRAM TERMS AND CONDITIONS**

## **Acceptance of Terms**

Enrollment in the Virginia Lottery Short Message Service (SMS) Alerts Program ("SMS Program") requires you to provide your mobile phone number and to agree to these terms and conditions. By Subscribing to Virginia Lottery mobile messages, you agree to receive recurring autodialed marketing messages (e.g., Winning Number Updates) to the mobile phone number used at the time of opt-in.

You further agree to the use of an electronic record to document your opt-in. To request a free paper or email copy of the opt-in or to update our records with your contact information, please contact us at 804-692-7777 or visit <https://www.valottery.com/aboutus/contact>. To view and retain an electronic copy of these Terms and Conditions or the rest of your opt-in, you will need (i) a device (such as a computer or mobile phone) with Internet access, and (ii) and either a printer or storage space on such device. For an email copy, you will also need an email account you can access from the device, along with a browser or other software that can display the emails.

Consent is not required as a condition of purchasing any goods or services. You also agree to the following terms and conditions:

- You are at least 18 years old or older.
- You are the subscriber to the relevant phone number or that you are the customary user of that number on a family or business plan and that you are authorized to opt in.
- Message frequency may vary.
- Message and data rates may apply. Please consult your service agreement with your wireless carrier or contact your wireless carrier to determine your phone's pricing plan and the charges for sending and receiving text messages. You acknowledge that you are responsible for any message, data, or other charges incurred (usage, subscription, etc.) as a result of use of the SMS Program.

SMS Terms & Conditions are subject to change at any time without notice. Your continued use and acceptance of text messages from the Virginia Lottery after changes are made to the Terms & Conditions will be deemed acceptance of the Terms & Conditions as modified by the posted changes.

The Virginia Lottery and the mobile carriers are not responsible nor liable for any undue delays, failure of delivery, or errors in messages.

Please be advised that:

- Your number will not be shared or sold to third parties except in such cases described in our [Privacy Policy](#).
- You must have a two-way text-enabled phone with compatible carrier and plan.
- Messaging is not available in all areas or with all carriers. Contact your carrier for more specific details. We may add or remove any carrier from the SMS Program at any time without notice.
- Your opt-in overrides any prior Do Not Call (federal or state) request or related to the Virginia Lottery.
- You have a duty to opt-out of text messaging prior to changing your mobile number. You agree to indemnify and hold harmless the Commonwealth of Virginia and the Virginia Lottery for all claims, expenses and damages related to or caused in whole or in part by your failure to notify the Virginia Lottery if you changed your mobile number.
- Virginia Lottery may terminate any text message service or your participation in it at any time with or without notice.
- Your use of this service is governed by the laws of the Commonwealth of Virginia.

## **VA Lottery Mobile Messages:**

Text SUBSCRIBE or the advertised keyword to 82568 to receive promotional alerts from the Virginia Lottery.

Text STOP to 82568 to stop receiving all text alerts. This is the exclusive method for opting out. After texting STOP to **82568**, you will receive one additional message confirming that your request has been processed.

Text HELP to 82568 to receive help with your text alerts. For additional assistance, please contact us at 804-692-7777 or visit <https://www.valottery.com/aboutus/contact> to learn more.