



VIRGINIA LOTTERY'S REWARDS PROGRAM

The Lottery's loyalty program ("Rewards Program") provides players with the opportunity to earn points ("Rewards Points") for their eligible Lottery purchases and Lottery engagement interactions that can be redeemed for free plays of Lottery games and/or entries into prize drawings offered at various times during the year. Both winning and non-winning Virginia Lottery purchases made at retail locations and online will be eligible to receive Rewards Points.

Program Eligibility and Requirements

A Virginia Lottery player Account ("Account") is required in order to participate in the Rewards Program. The Lottery's mobile application ("Mobile App" or "App") and mobile-accessed Website/Internet are acceptable submission methods for Lottery purchases being added to a player's Account in order to receive Rewards Points. Lottery purchases submitted to a player's Account via any other method will not be accepted and Rewards Points will not be issued.

A player's retail game purchase does not automatically result in a player receiving Rewards Points. A player must log into their Account, using an approved submission method, and scan the unique barcode found on the eligible scratcher or ticket. Once this required information is submitted via an established submission method and is confirmed as an authorized purchase, Rewards Points will be added to the player's Account.

Each applicable Lottery purchase submitted to receive Reward Points must have been issued by the Lottery in an authorized manner, must be intact and must not be mutilated, altered, reconstituted, or tampered with in any manner. The Lottery will not be responsible for game ticket Entry information that is entered incorrectly and results in a purchase submission being deemed invalid and ineligible to receive Rewards Points.

Rewards Points will be awarded on all eligible Lottery purchases made and submitted to a player's Account in accordance with the **Mobile Website Purchase Submissions**, **Mobile App Purchase Submissions**, and **Online and Instant Purchase Submissions** sections of this document, as applicable.

Product Eligibility and Requirements

1. The following Lottery products are eligible for submission to receive Reward Points:
 - scratchers containing the Rewards Program/eXTRA Chances logo (contains a unique bar code) that are within the claim eligibility period (180 days after the official game close date);
 - eligible computer-generated games; and
 - online instant games.

2. Eligible computer-generated games are those products listed below that contain a valid Ticket Serial Number and Barcode:

Bank A Million	CASH POP	Pick 3	Powerball
	Keno	Pick 4	Print 'n Play
Cash 5	Mega Millions	Pick 5	

Lottery computer-generated games must be scanned within thirty (30) days of the date of purchase to receive Rewards Points for the purchase.

3. The Lottery, at its sole discretion, reserves the right to add or remove eligible scratch games, online instant games, and/or computer-generated games to/from the Rewards Program. The Lottery also reserves the right to award players with Rewards Points for certain Lottery engagement interactions and as Prizes in other authorized Lottery Promotions being offered concurrently.
4. Upon earning Rewards Points for an eligible Lottery purchase or engagement interaction, a player may opt to either redeem them for coupons (valid for free plays of Lottery products) **or** for entries into a Rewards Points drawing for a chance to win a prize. Rewards Points redemption details and requirements will be published on the Rewards Program section of the website.

Rewards Points Eligibility and Requirements

1. Rewards Points have no monetary value and not all points issued are directly associated with the face value of the Lottery product entered.
2. Rewards Points are not transferable for any reasons, including upon death and/or in domestic dispute matters. Each player is allowed one (1) player Account. Reward Point balances from more than one Account cannot be combined.
3. Rewards Point values will be revealed upon the successful submission of each eligible Lottery purchase. Rewards Points earned by submitting a qualifying Lottery purchase may not appear in a player's Account in real time. It may take up to forty-eight (48) hours for Rewards Points to be posted to a player's Account.
4. All Rewards Points redemptions will be deducted immediately from a player's Account and are final and cannot be canceled or returned.
5. Any Rewards Points not redeemed within twelve (12) months of issuance shall expire and be forfeited without compensation.
6. The Lottery at its sole discretion, has the right to invalidate or revoke Rewards Points that are obtained via fraudulent and/or improper means, or via lost or stolen tickets and/or tickets not sold pursuant to official Lottery rules and regulations.
7. Rewards Points Values and Limits

Players will receive five (5) Rewards Points for every one dollar (\$1) spent on an eligible Lottery scratch game or computer-generated game purchase. Online instant game purchases will receive one (1) Rewards Point for every one-dollar (\$1) purchase.

When redeeming Rewards Points, two hundred fifty (250) points will be required to redeem a coupon for a free play of a Lottery product. Twenty (20) to fifty (50) points will be required to redeem an entry into a Rewards prize drawing.

The Lottery reserves the right to add unscheduled prize drawings to award special Prizes. In this event, the number of points required to redeem an entry may be increased and require more than the standard number of points. The required number of points for a promotion will be included in the applicable promotion's rules.

Players can earn a maximum of ten thousand (10,000) Rewards Points per month. Players are limited to redeeming five thousand (5,000) points per month for free plays of Lottery products. Players are not limited to the number of Rewards Points they can redeem for prize drawing entries.

Mobile Website Purchase Submissions:

1. To submit Lottery games via the mobile version of the Lottery's Website and receive Rewards Points, a player must use a mobile device and go to the Lottery's mobile version of its web site at www.valottery.com and successfully complete registration* or login into the player's Account.

**Registration will require entry of a player's correct full name (consisting of the player's first name and last name (no initials), date of birth, street address, city, state, ZIP code, last four (4) digits of their Social Security number, and telephone number.*

2. As part of the Lottery's player Account registration process, third-party identity authentication will confirm that the player is eighteen (18) years of age or older. If a player's identity cannot be confirmed, additional steps for manual confirmation of identity will be provided.
3. A player entering Lottery purchases via the Internet can only use a mobile device to access the Lottery's mobile version of its Website and the player's Account to enter the required purchase information to receive Rewards Points. The player must tap the scanner icon button and correctly scan the Barcode of the purchased ticket into the player's Account to receive Rewards Points. Once the game information has been verified and Rewards Points have been issued, the player may redeem Rewards Points for Entries into a Rewards Prize drawing. Purchased Lottery products with game and ticket information that cannot be verified will be deemed invalid and not eligible to receive Reward Points.
4. The Lottery will not be responsible for Lottery purchase information that contains information that has been entered incorrectly.
5. Once a player has successfully entered Lottery game(s) into the player's Account via the Lottery's Website using a mobile device, and Rewards Points have been posted to the player's account, the player **does not** need to retain the Lottery ticket(s) or proof of purchase in order to claim a prize awarded in a Rewards prize drawing.

Mobile App Purchase Submissions:

1. To enter Lottery games via the Lottery's Mobile App and receive Rewards Points, a player must have the Lottery's app downloaded on a mobile device and then go to the Rewards icon where the player must tap on the "Rewards" button and successfully complete registration* or login if already registered into a player's Account.

**Registration will require entry of a player's correct full name (consisting of the player's first name and last name – no initials), date of birth, street address, city, state, ZIP code, last four (4) digits of the player's Social Security number, and telephone number.*

2. As part of the Lottery's player Account registration process, third-party identity authentication will confirm that the player is eighteen (18) years of age or older. If a player's identity cannot be confirmed, additional steps for manual confirmation of identity will be provided.
3. To submit a Lottery game, a player must tap the scanner icon button and correctly scan the barcode of the ticket into the player's Account to receive Rewards Points. Once the game information has been verified and Rewards Points have been issued, the player may redeem Rewards Points to receive entries into a Rewards prize drawing. Lottery products with game and ticket information that cannot be verified will be deemed invalid and not eligible to receive Reward Points.

4. Once a player has successfully entered Lottery game(s) into the player's Account via the Mobile App and Rewards Points have been posted to the player's Account, the player **does not** need to retain the Lottery tickets or proof of purchase in order to claim a prize awarded in a Rewards prize drawing.

Online And Instant Purchase Submissions:

1. To receive Rewards Points based upon an online and/or instant purchase, a player must have a player Account **and** an online player wallet ("Wallet") set up to allow the player to purchase and/or play specified Virginia Lottery games via the Internet using a mobile device.
2. Online games, instant games, and other online Lottery purchases must be made from a mobile device using a player's Wallet via the Lottery's Mobile App or the Lottery's Website accessed using a mobile device.
3. Free "*bonus games*" or "*free plays*" awarded as part of an online or instant game are not eligible to receive Rewards Points.
4. Once a player has purchased the online and/or instant Lottery game(s) using the player's Wallet, Rewards Points will automatically be posted into the player's Account within 48 hours.