DIRECTOR'S ORDER ONE HUNDRED THIRTY-FOUR (2026)

VIRGINIA LOTTERY'S COMPUTER-GENERATED GAME "KENO WITH BULLS-EYE" FINAL RULES FOR GAME OPERATION.

The final rules for game operation in Virginia Lottery's Computer-generated Game "**Keno with BULLS-EYE**" are hereby promulgated in accordance with §§ 2.2-4002B(15) and 58.1-4006A of the *Code of Virginia*. These rules amplify and conform to the duly adopted Virginia Lottery regulations for the conduct of lottery games.

A copy of these rules may be requested by email to publicrecords@valottery.com. The rules are also available for inspection and copying during normal business hours at the Virginia Lottery headquarters, 600 East Main Street, Richmond, Virginia, and at each of the Virginia Lottery offices. A copy of the game rules may also be requested by mail by writing to: FOIA Officer, Virginia Lottery, 600 East Main Street, Richmond, Virginia 23219.

This Director's Order becomes effective on November 16, 2026, fully replaces any and all prior Virginia Lottery Keno Game Rules and Orders, and shall remain in full force and effect unless amended or rescinded by further Director's Order.

_/s/Quan Kirk_____ 09/14/2026_____

Quan Kirk, Deputy General Counsel Date

VIRGINIA LOTTERY'S COMPUTER-GENERATED GAME
"KENO WITH BULLS-EYE"
OFFICIAL RULES FOR GAME OPERATION

A. GENERAL REQUIREMENTS:

1. In addition to these specific Game Rules, all requirements in the language on the back of the Ticket, and in the Virginia Lottery laws and regulations apply to the operation of this Game.

2. Game Rules and Virginia Lottery laws and regulations are on file at Virginia Lottery headquarters.

B. DEFINITIONS (for purposes of this Game):

"BULLS-EYE" means the optional add-on purchase to any Keno Ticket where one of the 20 winning numbers drawn will be selected as the "BULLS-EYE" number. The Player may be entitled to receive an additional prize for correctly matching the BULLS-EYE number in a game play.. BULLS-EYE results and winnings are in addition to and separate from the Keno Game Play. BULLS-EYE cannot be played independently of the Keno game. Refer to the Prize Structure for BULLS-EYE Prize amounts and odds.

"Cashing retailer" means an agency-licensed retailer that sells Lottery products and is authorized to pay prizes.

"Claimant" means a Person who presents a Ticket that the person presumes to be a Winning Ticket.

"Computer-generated Game" means a Virginia Lottery Game in direct communication with a Mainframe computer operated by or at the direction of the Virginia Lottery.

"Director" means the Executive Director of the Virginia Lottery or Director's designee.

"Drawing" means a formal process of randomly selecting numbers in accordance with the Game Rules.

"Easy Pick" means a Game feature that allows a Player to have the gaming system randomly select numbers for an individual Play. The designation "EP" is printed on a Ticket to denote an Easy Pick Play.

"Entitled to the Prize" means the status of a Claimant whose Ticket has been validated as winning a Prize, unless Internal Revenue Service policy provides a different definition, in which case the Internal Revenue Service definition shall prevail.

"Fixed Prizes" means a set amount awarded in a Game.

"Game" means the game named in the title at the top of Page 1 of these rules.

"Game Rules" or "Rules" means these rules.

"Liability Cap" means the maximum Prize Liability for the ten (10) Spot Match 10 out of 10 wager type for a single drawing. This applies to the base game as well as BULLS-EYE.

"Lottery Board" means the Virginia Lottery Board established by Chapter 40 (§ 58.1-4000 et seq.) of Title 58.1 of the Code of Virginia.

"Lottery Gaming system" means any system owned, operated, or contracted by the Lottery that supports the sale, redemption, or validation of Lottery tickets or wagers.

"Lottery Retailer," "Lottery Sales Retailer," or "Retailer" means a person licensed by the Virginia Lottery to sell and dispense Virginia Lottery Products.

"Multi-Draw" means a Game feature that allows a Player to select Plays for up to twenty (20) consecutive Drawings on one (1) Ticket, starting with the next scheduled Drawing. The cost of a Multi-Draw Ticket depends on the number of Draws and wager amount the Player selects.

"Number of Draws" means the number of Drawings for which a Multi-Draw Ticket is valid.

"Pari-mutuel Prize" means a reduction in a Fixed Prize amount under certain situations, where all Winning Tickets for a particular Drawing receive equal, reduced Prize amounts for the ten (10) Spot, match ten (10) out of ten (10) wager. This applies to the base game as well as BULLS-EYE.

"Partial Easy Pick" means a Game feature that allows a Player to have the gaming system randomly select a portion of the Player's numbers for an individual Play. The designation "EP" is printed on a Ticket to denote a Partial Easy Pick Play.

"Person" means a natural person and may not extend to or be applied to a corporation, company, partnership, association or other entity or when referring to a Lottery retailer, the term as defined in § 58.1-4009 of the Code of Virginia.

"Play" means one (1) wager for a chance to win a Prize.

"Player" means a Person who is at least eighteen (18) years of age, who purchases or otherwise validly obtains a Play/Ticket. Licensed Virginia Lottery Retailers and their employees may be Virginia Lottery Players.

"Playslip" means an optically readable card on paper stock issued by the Virginia Lottery or digital format from the Virginia Lottery Mobile App that a Player uses to make a Play or Plays. A Playslip has no pecuniary or Prize value and shall not constitute evidence of a Ticket purchase or of numbers selected.

"Plays per Ticket" means the number of Plays printed on a single Ticket. A **Keno with BULLS-EYE** Ticket contains one (1) Play per Ticket.

"Present at the Terminal" means that a Player remains physically present at the Virginia Lottery Terminal from the time the Player's order for a Ticket is accepted by the Virginia Lottery Retailer, through completion of the order processing, payment, and delivery of the Ticket to the Player. Players must be present at the Terminal for any purchase.

"Prize" or "Prizes" means the winnings as defined in **Section H** ("Prize Structure").

"Prize Level" means the different prizes awarded for correctly selecting one (1) or more numbers which match numbers produced by the Drawing for the Drawing date for which the Play(s) was/were purchased.

"Prizewinner" means a verified Claimant who is entitled, as a result of successful Play/Ticket validation, to receive a Prize under the rules of a Game.

"Purchase" means the total number of Plays, regardless of wager amount, contained in a single transaction. **Keno** with BULLS-EYE requires a one dollar ($1.00) minimum Purchase. The BULLS-EYE play feature costs an additional one-dollar ($1.00) for every one-dollar ($1.00) Keno wagered.

"Self-service Vending Machine" or "Vending Machine" means an interactive device by which a Player may select a Game and purchase a Ticket without the help of a retail clerk or a Lottery employee at a Virginia Lottery office or other approved location.

"Share" means a base payout for a specific Prize tier.

"Spot" means the amount of numbers a player may play for a game. A player may play from one (1) Spot or one (1) number, to ten (10) Spots or ten (10) different numbers.

"System Day Start Time" means the time at which a particular day begins in the Lottery's gaming system (1:30 AM Eastern Time).

"Terminal" means a device that is located at a Lottery-authorized retail location or Lottery office and connected to the Lottery Gaming System for the purpose of issuing Tickets, Plays, or an electronic facsimile thereof, and entering, receiving, and processing Game-related transactions.

'Terminal-generated ticket", "Keno with BULLS-EYE Ticket," or "Ticket" - means a printed paper ticket or digital wager for a drawing issued through a Lottery gaming system to a player as a receipt for the number, numbers, or items or combination of numbers or items, the player has selected.

"Ticket Message" means a message that may appear on each Ticket that consists of up to seven (7) lines, thirty-six (36) characters per line.

"Unclaimed Prize" means any cash Prize for a winning **Keno with BULLS-EYE** Ticket that has not been presented for payment within 180 days of the Drawing date for which the Ticket was purchased.

"Winning Number(s)" means the twenty (20) **Keno with BULLS-EYE** numbers, from one (1) to eighty (80), that are randomly selected at each drawing that will be used to determine the Winning Play(s).

"Winning Play" means the number(s) making up a single Game Play on a Ticket that match(es) the Winning Number(s) and/or Bulls-Eye number.

"Winning Ticket" means a Ticket that has passed all Lottery validation and security requirements and contains the Winning Play. Each Winning Ticket must meet Virginia Lottery validation requirements as defined in the Virginia Lottery regulations.

"Winning Ticket Validation" means the process used to validate a Winning Ticket following the purchase of a Winning Play as shown on the **Keno with BULLS-EYE** Ticket. Refer to **Section L** ("Ticket Validation Requirements").

C. GAME DESCRIPTION: Keno with BULLS-EYE is a Computer-generated Game played using a field of numbers from one (1) to eighty (80). For each Drawing, a Player chooses:

- a number of Spots to play (from one (1) to ten (10)),
- a base wager amount,
- the number of consecutive drawings to include, and
- a corresponding selection of numbers from a field of one (1) to eighty (80) numbers based on the number of Spots selected.

- the option to add BULLS-EYE, doubling the cost of the wager to increase the amount of certain prizes won in a game play.

The Lottery selects twenty (20) Winning Numbers from a field of one (1) to eighty (80), and one BULLS-EYE number of those 20 Winning Numbers. The Lottery awards Prizes based on the extent to which the Play appearing on a Player's Ticket matches some, none or all of the Winning Numbers, and if selected, the BULLS-EYE number in a Drawing for which the Player's Ticket was purchased. Refer to **Section H** ("Prize Structure").

D. ELIGIBILITY:

1. Minors purchasing or redeeming Tickets: Persons under the age of eighteen (18) are not permitted to purchase or redeem Lottery Tickets. No Ticket shall be given as a gift or otherwise to any Person under the age of eighteen (18) years. The transferee of any Ticket from a Person ineligible to purchase a Ticket is ineligible to receive any Prize.

2. Eligibility: No officer, employee or Board member of the Lottery, or any officer or employee or board member of any vendor to the Lottery of Computer-Generated or scratch game goods or services working directly on a contract with the Lottery for such goods or services, or any person residing in the same household of any such board member, officer or employee, or any person under the age of eighteen (18) years, shall be eligible to purchase Tickets. The Lottery will not pay a Prize on a Ticket purchased by, for, or gifted to or transferred to anyone referenced under this **Section D**, or to the transferee of such Person.

E. GAME PURCHASE:

1. Eligible Players may purchase Tickets via a Lottery Terminal at retail, a Self-Service Vending Machine, or by any other means made available by the Virginia Lottery.

2. Price: Except as otherwise noted herein, or as otherwise announced by the Lottery, the price of one (1) **Keno with BULLS-EYE** Ticket is determined by the amount of money a Player chooses to wager per Drawing, multiplied by the number of Drawings in which the Ticket will be played. A Player may purchase a **Keno with BULLS-EYE** Ticket for a single drawing in the amount of $1.00, $2.00, $3.00, $4.00, $5.00, $6.00, $7.00, $8.00, $9.00 or $10.00. The price of a **Keno with BULLS-EYE** Ticket in multiple, consecutive Drawings is the price of a Ticket for a single Drawing, as selected by the Player, multiplied by the number of consecutive Drawings in which the Ticket will be played. The addition of a BULLS-EYE play to a ticket will double the cost of the wager.

3. By purchasing a Ticket, the Player agrees to comply with and abide by the Lottery laws and regulations, these Game Rules, all final decisions of the Director, and all procedures established by the Director for the conduct of the Game.

4. Risk: Players should sign the back of a Ticket after purchase. The Lottery shall not be responsible for any loss incurred as a result of a Player's failure to sign a Ticket. It shall be the sole responsibility of a Player to verify the accuracy of each Game Play printed on the Ticket (to include the cost, the numbers selected, the type of play, and the date of Play).

5. The placing of wagers is done at a Player's own risk. The Player acknowledges that a Lottery Retailer shall be deemed to be acting on behalf of the Player in selecting numbers via the Lottery Terminal.

F. HOW TO PLAY:

1. To play **Keno with BULLS-EYE**, a Player must select from one (1) to ten (10) numbers from a field of eighty (80) numbers or allow the random selection of numbers constituting a Play via Easy Pick or Partial Easy Pick. Players may add the BULLS-EYE play feature.

2. Players can match some, all, or none of their numbers to those drawn to be eligible to win a Prize. If the BULLS-EYE add-on is purchased, Players must match one of their numbers to the selected BULLS-EYE number to win a BULLS-EYE prize.

3. Use of Playslips may be required: Lottery Retailers may require the use of **Keno with BULLS-EYE** Playslips for those Play selections and options that can be executed thereon in order to minimize the risk of error in entering Players' number selections and to expedite service to all Lottery customers. Options not available on the Playslip will be entered manually by the Lottery Retailer at the Player's request. The use of mechanical, electronic, computer-generated or any other non-manual method of marking Playslips is prohibited, other than digital Playslips offered through the Mobile App.

4. Unaccepted Play: If for any reason the Player's Play is not accepted, the liability of the Lottery and its Retailer is limited to a refund of the amount paid for the Play.

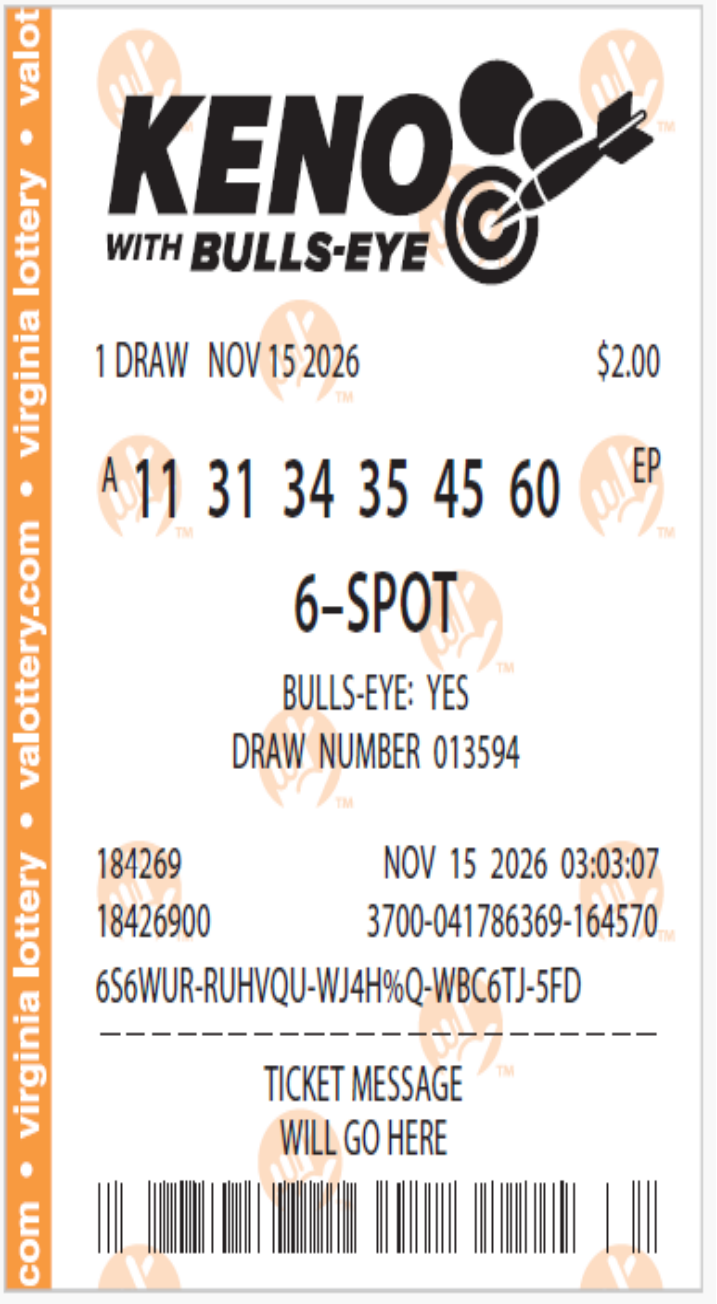
G. TICKET:

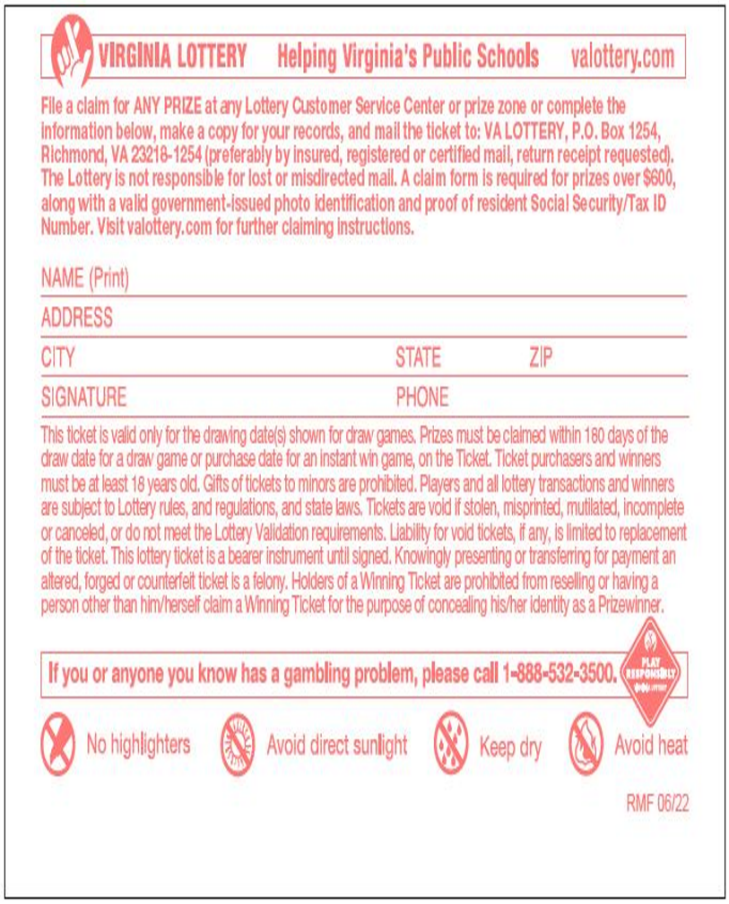
1. Ticket data: A **Keno with BULLS-EYE** Ticket consists of one (1) game board with one (1) to ten (10) different numbers selected from a field of one (1) through eighty (80).

   The front of the Ticket must contain the logo for **Keno with BULLS-EYE**, Drawing number(s), Drawing date, the price of the Ticket, the Game board, number of Spots selected, the addition of BULLS-EYE if selected, the wager amount, the date and time of purchase, the Retailer and Terminal number that produced the Ticket, the security code, the Ticket serial number, and a bar code representation of the Ticket serial number. If BULLS-EYE was purchased, the Ticket must include the words "BULLS-EYE: YES".

   The back of the Ticket may contain a sequential Ticket stock number which may be preceded or followed by two (2) alphabetic characters, and general game information and requirements.

2. Sample Keno Ticket:


valot • virginia lottery • valottery.com • virginia lottery • valot
KENO
WITH BULLS-EYE
1 DRAW NOV 15 2026
$2.00
A 11 31 34 35 45 60 EP
6-SPOT
BULLS-EYE: YES
DRAW NUMBER 013594
184269
NOV 15 2026 03:03:07
18426900
3700-041786369-164570
6S6WUR-RUHVQU-WJ4H%Q-WBC6TJ-5FD
TICKET MESSAGE
WILL GO HERE


VIRGINIA LOTTERY Helping Virginia's Public Schools valottery.com
File a claim for ANY PRIZE at any Lottery Customer Service Center or prize zone or complete the information below, make a copy for your records, and mail the ticket to: VA LOTTERY, P.O. Box 1254, Richmond, VA 23218-1254 (preferably by insured, registered or certified mail, return receipt requested). The Lottery is not responsible for lost or misdirected mail. A claim form is required for prizes over $600, along with a valid government-issued photo identification and proof of resident Social Security/Tax ID Number. Visit valottery.com for further claiming instructions.
NAME (Print)
ADDRESS
CITY
STATE
ZIP
SIGNATURE
PHONE
This ticket is valid only for the drawing date(s) shown for draw games. Prizes must be claimed within 180 days of the draw date for a draw game or purchase date for an instant win game, on the Ticket. Ticket purchasers and winners must be at least 18 years old. Gifts of tickets to minors are prohibited. Players and all lottery transactions and winners are subject to Lottery rules, and regulations, and state laws. Tickets are void if stolen, misprinted, mutilated, incomplete or canceled, or do not meet the Lottery Validation requirements. Liability for void tickets, if any, is limited to replacement of the ticket. This lottery ticket is a bearer instrument until signed. Knowingly presenting or transferring for payment an altered, forged or counterfeit ticket is a felony. Holders of a Winning Ticket are prohibited from reselling or having a person other than him/herself claim a Winning Ticket for the purpose of concealing his/her identity as a Prizewinner.
If you or anyone you know has a gambling problem, please call 1-888-532-3500.
No highlighters
Avoid direct sunlight
Keep dry
Avoid heat
RMF 06/22

H. PRIZE STRUCTURE:

Prize Levels will be fixed as set forth in the following table:

KENO PRIZES AND ODDS*															
10 Spot Game			**9 Spot Game**			**8 Spot Game**			**7 Spot Game**			**6 Spot Game**			
Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	
10	$100,000	8,911,711	9	$50,000	1,380,688	8	$10,000	230,115	7	$2,500	40,979	6	$1,000	7,753	
9	$5,000	163,381	8	$2,000	30,682	7	$250	6,232	6	$100	1,366	5	$50	323	
8	$500	7,384	7	$100	1,690	6	$50	423	5	$15	116	4	$5	35	
7	$50	621	6	$20	175	5	$15	55	4	$3	19	3	$1	8	
6	$10	87	5	$5	31	4	$2	12	3	$1	6	0	$1	6	
5	$3	19	4	$2	9	0	$1	11	0	$1	8				
4	$1	7	0	$1	16										
0	$2	22													
Odds: 1 in 3.9			*Odds: 1 in 4.6*			*Odds: 1 in 5.2*			*Odds: 1 in 2.8*			*Odds: 1 in 3.0*			
5 Spot Game			**4 Spot Game**			**3 Spot Game**			**2 Spot Game**			**1 Spot Game**			
Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	Match	Prize	Odds	
5	$450	1,551	4	$100	326	3	$30	72	2	$12	17	1	$3	4	
4	$20	83	3	$5	23	2	$2	7							
3	$2	12	2	$1	5										
Odds: 1 in 10.3			*Odds: 1 in 3.9*			*Odds: 1 in 6.6*			*Odds: 1 in 16.6*			*Odds: 1 in 4.0*			

*Based on a $1 wager. If more than $1 is wagered per draw, multiply prize amount shown by amount wagered.

KENO WITH BULLS-EYE PRIZES AND ODDS									
10 Spot Game		**9 Spot Game**		**8 Spot Game**		**7 Spot Game**		**6 Spot Game**	
Match	Prize	Match	Prize	Match	Prize	Match	Prize	Match	Prize
10	$200,000	9	$50,000	8	$25,000	7	$10,000	6	$2,200
9	$15,000	8	$5,000	7	$1,250	6	$400	5	$90
8	$1,000	7	$350	6	$150	5	$60	4	$20
7	$100	6	$55	5	$30	4	$10	3	$9
6	$20	5	$10	4	$5	3	$3	2	$3
5	$5	4	$5	3	$2	2	$2	1	$5
4	$5	3	$2	2	$2	1	$5		
3	$2	2	$2	1	$5				
2	$2	1	$5						
1	$5								
Odds:	*1 in 8*	*Odds:*	*1 in 8.89*	*Odds:*	*1 in 10*	*Odds:*	*1 in 11.43*	*Odds:*	*1 in 13.33*
5 Spot Game		**4 Spot Game**		**3 Spot Game**		**2 Spot Game**		**1 Spot Game**	
Match	Prize	Match	Prize	Match	Prize	Match	Prize	Match	Prize
5	$950	4	$300	3	$120	2	$55	1	$50
4	$60	3	$20	2	$15	1	$15		
3	$10	2	$9	1	$8				
2	$4	1	$6						
1	$5								
Odds:	*1 in 16*	*Odds:*	*1 in 20*	*Odds:*	*1 in 26.67*	*Odds:*	*1 in 40*	*Odds:*	*1 in 80*

*Based on a $1 BULLS-EYE wager

The Liability Cap of $2 million applies to all winners of the 10 of 10 wager type for a single drawing. The 10 Spot Game, match 10 of 10 tier will be a fixed/Pari-mutuel tier. The Prize is fixed at $100,000 for a $1 wager and up to $1,000,000 for a $10 wager, up to a total liability of $2,000,000 per drawing. Once the winning liability reaches $2,000,000 for a single drawing for the 10-Spot game, the 10 Spot Game, match 10 of 10 Prize value will automatically be calculated as a Pari-mutuel Prize value of $2,000,000 to be split proportionally among the winning shares and rounded down to the nearest $1.00. All other tier payout values are fixed. The Keno BULLS-EYE add-on game, 10 Spot, 10 of 10 tier with BULLS-EYE will be a fixed/Pari-mutuel tier. The prize is fixed at $200,000 per $1 played up to a total liability of $4,000,000 per drawing. Once the winning liability reaches $4,000,000 for a single drawing, the 10 Spot, 10 of 10 prize value will automatically be calculated as a Pari-mutuel prize value of $4,000,000 split proportionally among the winning shares and rounded down to the nearest $1.00. All other tier payouts values are fixed.

I. DRAWINGS:

1. The Drawings will be held seven (7) days per week, at four (4) minute intervals. The day's first Drawing will be conducted four (4) minutes after the System Day Start Time* and the day's last Drawing will occur no later than 12:58 AM ET the following calendar day, or as otherwise announced by the Director. Substitute Drawings will be held at the discretion of the Director.

   *If the System Day Start Time is delayed, the first drawing of the day shall occur immediately once the product is live with all subsequent drawings to occur consecutively at four- (4)-minute intervals, rounded down to the nearest thirty (30) seconds.

2. The Lottery will digitally stream the Winning Numbers. All drawing results will be available on the Virginia Lottery's official website, www.valottery.com. In the event these methods of informing the public of the results are prevented for any reason, the Lottery will use alternate means to inform the public at the earliest reasonable opportunity.

3. All Winning Numbers, even though announced, are subject to validation by the Lottery, including, if necessary, review by the Director, whose decision is final. The Lottery shall not be liable for any information pertaining to Virginia Lottery Games, including Drawing numbers and Prizes, that are shown on other websites and/or mobile applications.

J. TICKET OWNERSHIP:

1. A Ticket is a bearer instrument. When a signature is written on the back of a Ticket, the Person whose signature appears in such area shall be the owner of the Ticket and shall be entitled to any Prize resulting from the Ticket. The Lottery shall pay the Claimant whose signature appears on the back of the Winning Ticket.

2. If more than one (1) signature appears on the Ticket or there are multiple parties presenting one Ticket, **each** Prizewinner shall complete a *Prizewinner Claim Form* and a *Player Affidavit of Multiple Ownership* to receive payment. Certain restrictions may apply to the minimum amount of an individual Prizewinner's Prize payment.

3. Non-Responsibility: The Lottery shall not be responsible for lost, stolen, altered, forged or fraudulently made Tickets.

K. CLAIMANT VERIFICATION:

1. Methods used by the Lottery to establish and confirm a Claimant's identity include, but are not limited to:
   - viewing and/or copying the Claimant's valid government-issued photo identification;
   - viewing and/or copying proof of taxpayer identification number (e.g., Social Security number);
   - asking identity-verifying questions in the absence of the aforementioned document proof; and/or
   - viewing and/or retaining the information provided on a Lottery *Winner Claim Form*.

2. **In order to verify a Claimant's age, in all cases involving a cash Prize greater than $100 paid at a Lottery office**, the Lottery must be provided with the Claimant's valid government-issued photo identification and taxpayer identification number (*e.g.*, Social Security number). Payment will be delayed until such a number is provided and the Claimant shall not be entitled to interest on the Prize funds attributable to such delay.

   Any Prize for which a taxpayer identification number has been requested but not furnished within 180 days of the date of the Drawing from which the winning Play resulted will be forfeited and treated as an Unclaimed Prize.

L. TICKET VALIDATION REQUIREMENTS:

1. To be a valid Ticket, all requirements unique to a particular Game and all requirements set out in regulation and law must be met.

2. The Ticket must have been issued by the Lottery in an authorized manner. The Ticket must be intact and must not, in whole or in part, be defectively printed, produced in error, counterfeit, unreadable, incomplete, mis-registered, defective, torn, stolen, mutilated, altered, reconstituted, tampered with, or previously paid.

3. The Ticket data must have been recorded in the Lottery's central computer system prior to cashing.

4. The information appearing on the Ticket must correspond precisely with the Lottery's computer records.

5. The serial number must appear in its entirety and must correspond to a matching serial number on the Lottery's validation file.

6. All information appearing on an apparent Winning Ticket must correspond to the Lottery's records of Winning Tickets, and no Ticket with identical data shall be or have been paid.

7. The display printing on the Ticket must be regular in every respect, correspond precisely to the artwork on file at the Lottery, and must pass all other security criteria determined by the Lottery Director.

8. The Ticket must be validated in accordance with the provisions of the Lottery regulations relating to procedures for claiming Prizes and for the payment thereof.

9. An apparent Winning Ticket shall be void unless the Ticket is printed on a paper stock roll issued by the Lottery and in use at the time of the Play and validly issued to the Lottery Retailer from whom the Ticket was purchased.

10. If a Ticket fails to pass all of the validation requirements set forth in these Game Rules or in the Lottery's regulations, the Ticket shall be void and ineligible for any Prize and shall not be paid.

M. PRIZE CLAIMS:

1. A retail Ticket shall be the only proof of a Play. Submission of a Winning Ticket to a Lottery Customer Service Center/Prize Zone or through the Lottery Mobile Application or its authorized Lottery Cashing Retailer shall be the sole method of claiming a Prize or Prizes.

2. All claims must be made within 180 days of the valid Drawing date for which the Play/Ticket was purchased. Any Unclaimed Prize not claimed within the specified period shall be forfeited and revert to the Virginia State Literary Fund.

3. In accordance with the provisions of the Servicemembers Civil Relief Act, 50 U.S.C.S. app. §§ 501-597b., any Person while in active military service may claim exemption from the 180-day Ticket redemption requirement. Any such Person must claim the forfeited Prize by presenting the Winning Ticket no later than 180 days after discharge from active military service. Within thirty (30) days of such presentation, the Director shall verify the claim and direct payment in accordance with the Lottery regulations then in effect regarding the manner of payment of Prizes to the holders of Winning Tickets or shares.

4. Employees of the Lottery or of a Cashing Lottery Retailer shall verify the Ticket, and, if valid, pay the amount due to the Claimant. If a claim form is required, the Claimant will be so advised. No payment shall be made unless the Claimant presents a valid Winning Ticket as defined in these Rules.

5. A Claimant shall bear all risk of loss or damage incurred by sending a Ticket through the mail or other delivery service, regardless of delivery confirmation status.

6. Prizes may be claimed via the following methods:

LOCATION/METHOD		PRIZE AMOUNT	REQUIREMENTS
Customer Service Center or Prize Zone		any amount	**FOR PRIZES OVER $100** – • Claimant's valid government-issued photo identification. • Claimant's taxpayer identification number documentation (e.g., Social Security card).
Lottery Mobile Application		$5000 or less	**FOR PRIZES OVER $100 –** additional information may be required to process (e.g., valid government-issued photo identification; taxpayer identification documentation). **FOR PRIZES OVER $600 –** an online claim form must be submitted and approved before the Prize can be added to the Claimant's wallet.
Mail-in	Complete and sign the back of the Ticket and mail* it, with all required documentation, to: Virginia Lottery P. O. Box 1254 Richmond, Virginia 23218-1254 *Preferably by insured, registered, or certified mail, return receipt requested	any amount	**FOR PRIZES OVER $100** – • Completed and signed Ticket*. • Copy of Claimant's government-issued photo identification. • Copy of document verifying Claimant's taxpayer identification number (e.g., Social Security card). *Player should retain a copy of the front and back of the Ticket for the Player's records.
Cashing Retailer licensed by the Lottery		$600 or less	Completed and signed Ticket.

7. Virginia Lottery law prohibits the holder of a Winning Ticket from reselling or having a Person other than Winning Ticket holder claim a Winning Ticket for the purpose of concealing the Winning Ticket holder's identity as a Prizewinner. Any Person found to have engaged in the foregoing shall be fined as determined by the Director: (a) for Prizes of less than $1,000, not more than $250; (b) for Prizes of $1,000 or more but less than $5,000, more than $250 but not more than $500; and (c) for Prizes of $5,000 or more, no less than $1,000.

   IMPORTANT: Claimants should consult www.valottery.com for any updates or temporary modifications to claiming procedures made necessary as a result of any Executive Order issued by the Governor of Virginia, including but not limited to, orders addressing public health emergencies.

N. PRIZE PAYMENT:

1. When paying any Prize claim **in excess of $600**, the Lottery shall report the winnings or withhold taxes pursuant to rules established by the Internal Revenue Service and Virginia Department of Taxation and shall file the appropriate income reporting form(s) with the Internal Revenue Service and the Virginia Department of Taxation.

2. When paying a cash Prize claim **in excess of $100** at a Lottery office, the Lottery shall withhold any monies due under the Commonwealth's Set-Off Debt Collection Act if the agency has registered such debt with the Virginia Department of Taxation and timely notice of the debt has been furnished by the Virginia Department of Taxation to the Lottery.

3. One Prize: Subject to the validation requirements contained herein, Players are eligible to receive only one (1) (the highest) applicable Prize for each Winning Game Play.
4. No right of any Person to a Prize shall be assignable except that:

a. the Lottery may pay any Prize according to the terms of a deceased Prizewinner's beneficiary designation or similar form filed with the Lottery, or to the estate of a deceased Prizewinner who has not completed such a form; and

b. the Prize to which a Prizewinner is entitled may be paid as directed by an appropriate judicial order.

5. Each Prizewinner is legally required to include the value of the Prize, as well as any taxes paid by the Lottery on the Prizewinner's behalf, in the Prizewinner's taxable income for tax reporting purposes. As a result of accepting a Prize and taking into account a Prizewinner's total taxable income for the year in which the Prize is accepted, a Prizewinner may fall into a higher tax bracket for The Prizewinner's federal and state tax liabilities for the year in which the Prize is accepted.

6. Virginia law prohibits the disclosure of information about an individual Prizewinner's identity (Name, home town, amount won) unless that Prizewinner consents in writing to such disclosure.
7. The agency may use a Prizewinner's photograph and conduct a press conference with a Prizewinner, provided the agency obtains the prior written consent of the Prizewinner.
8. No consideration shall be paid by the agency to a Prizewinner for the use of the Prizewinner's photograph .

IMPORTANT: Claimants should consult www.valottery.com for any updates or temporary modifications to claiming procedures made necessary as a result of any Executive Order issued by the Governor of Virginia, including but not limited to, orders addressing public health emergencies.

O. CANCELLATION POLICY: Once printed, a Keno with BULLS-EYE Ticket purchased from a Retailer or Self-service Vending Machine **cannot be canceled**.

1. Canceled Drawings or sales: The Director has the right to cancel Drawings or sales, either or both, of Tickets on holidays, days of special importance, or on days when conditions make conducting the Drawings or sales impractical or inappropriate and to conduct Drawings or makeup Drawings at times and dates as determined by the Director. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board, shall have any liability whatsoever for any such reschedule/cancellation.

2. Termination of Game: The Director may, at any time, announce a suspension or termination of a Game without advance notice and in the Director's sole discretion, at which point no further Tickets will be sold and no additional Prizes shall be awarded. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such suspension/termination.

P. DISPUTES: The Director may refrain from paying a Prize pending final determination under any of the following circumstances:

a. if a dispute related to any Prize occurred or if it appears that a dispute may occur;
b. if there is any question regarding the identity of the Claimant; or
c. if there is any question regarding the validity of any Ticket presented for payment.

No liability for interest arising because of any such delay, or any delay beyond the Lottery's control, shall accrue to the benefit of the Claimant pending payment of the claim. The Lottery is neither liable for, nor has it any responsibility to resolve, disputes between or among competing Claimants.

In the event of a dispute or other instance of doubt, the decision of the Director shall be final and binding. However, the Director may, solely at the Director's option, refund the purchase price of a Ticket or replace an invalid, defective or otherwise erroneous Ticket with a Ticket of equivalent sale price from any current Virginia Lottery game. Replacement of the Ticket shall be the bearer's or Claimant's sole and exclusive remedy.

Q. GOVERNING LAW:

By purchasing this Game, each person agrees to comply with and abide by the Lottery laws, Lottery regulations, all final decisions of the Director of the Lottery, and these and any other applicable Rules established by the Lottery Board and/or Director of the Lottery for the conduct of this Game. Any dispute arising that relates to any aspect of this Game shall be governed by the laws of the Commonwealth of Virginia, and the venue for the determination of any such dispute shall be in the city of Richmond, Virginia.

R. AMERICANS WITH DISABILITIES ACT ("ADA"):

The Lottery is not responsible for any third party's compliance with ADA Rules and Regulations where applicable in connection with a Prize.