

DIRECTOR'S ORDER NUMBER TWENTY-TWO (2024)

VIRGINIA LOTTERY'S "2024 REWARDS PROGRAM PRIZE DRAWING PROMOTION" FINAL RULES FOR OPERATION.

The Virginia Lottery's "2024 Rewards Program Prize Drawing Promotion Rules" are promulgated in accordance with §§2.2-4002B(15) and 58.1-4006A of the Code of Virginia. The 2024 Rewards Program Prize Drawing Promotion opens on June 3, 2024, contains fourteen (14) Entry Periods, fourteen (14) Prize Drawings, and closes on December 29, 2024, with the Promotion's final Prize Drawing on or about December 31, 2024. These rules amplify and conform to the duly adopted Virginia Lottery regulations for the conduct of Lottery games.

A copy of the Rules for the **2024 Rewards Program Prize Drawing Promotion Rules** may be requested by sending an email to <u>publicrecords@valottery.com</u>. The Promotion Rules also are available for inspection and copying during normal business hours at the Virginia Lottery headquarters, 600 East Main Street, Richmond, Virginia, and at each of the Virginia Lottery offices. A copy of the Promotion Rules may also be requested by mail by writing to: FOIA Officer, Virginia Lottery, 600 East Main Street, Richmond, Virginia 23219.

This Director's Order becomes effective on June 3, 2024, and shall remain in full force and effect through the end Promotion date unless amended or rescinded by further Director's Order.

/s/Quan Kirk	05/02/2024
Quan Kirk, Deputy General Counsel	Date
Kin faras	05/02/2024
Kahlid R. Jones, Executive Director	Date



VIRGINIA LOTTERY'S 2024 REWARDS PROGRAM PRIZE DRAWING PROMOTION OFFICIAL RULES

- A. GENERAL REQUIREMENTS: In addition to these Rules, all requirements in the language on www.valottery.com, the Virginia Lottery laws and regulations, the Virginia Lottery Account Terms and Conditions, and the Lottery Rewards Program Overview and Requirements apply to this promotion. The Virginia Lottery Loyalty Rewards Program allows Players to earn Rewards Points for their Lottery purchases and engagement interactions with the Virginia Lottery that can be redeemed for Entries into Rewards Program Prize Drawings. With this promotion, fourteen (14) Rewards Program Prize Drawings will be conducted to award a variety of Prizes and experiences.
- **B. PROMOTION PERIOD:** The Rewards Program Prize Drawing Promotion will run from June 3, 2024, through December 29, 2024 ("Promotion Period"), with the final Prize Drawing on or about December 31, 2024.
- C. **DEFINITIONS** (for purposes of this Promotion):
 - "Account" means the Virginia Lottery account through which a Player's age and identity verification takes place.
 - "Account Features" or "Features" refers to the options and activities available to a Player via his/her Account. Examples include, but are not limited to, Game purchase and play, earning and redeeming points for free Lottery play and entering promotions through the Rewards Program.
 - "Cash Prize" means cash, check, or generic debit card.
 - "Claimant" means a verified Entrant, Participant, or Player who presents an Entry that the Entrant presumes to be a Winning Entry.
 - "Computer-generated Game" means a Virginia Lottery Game in direct communication with a Mainframe computer operated by or at the direction of the Virginia Lottery.
 - "Director" means the Executive Director of the Virginia Lottery as established in Chapter 40 of Title 58.1 (§58.1-4000 et seq.) of the Code of Virginia or any other employee(s) to whom the Executive Director's authority is lawfully delegated.
 - "Drawing" means a formal process of randomly selecting Entries in accordance with the Promotion Rules.
 - "Entrant," "Participant," or "Player" means a Person who is at least eighteen (18) years of age, who establishes an Account with the Virginia Lottery and makes a qualifying purchase or otherwise validly enters a Promotion according to the approved Entry method(s) stated in the Promotion Rules in the hope of winning a Prize.
 - "Entry" or "Entry Form" means a method, whether electronic or paper-based, by which a Player enters a Drawing or Promotion.
 - "Entry Period(s)" means the time frame(s) during which Entries for this Promotion will be accepted.

- "Instant Game" means a digital Lottery Game, with self-contained play area(s), legend(s), symbol(s), numbers, and/or code(s) that, when played, immediately reveals, or informs the Player of the Game outcome.
- "Lottery" means the Virginia Lottery.
- "Lottery Board" means the group of seven (7) people, appointed by the Governor of Virginia, with the power to adopt regulations governing the establishment and operation of the Virginia Lottery and to perform other functions that are set out in the Code of Virginia.
- "Lottery Retailer," "Lottery Sales Retailer," or "Retailer" means a Person licensed by the Virginia Lottery to sell and dispense Virginia Lottery Tickets, materials, and products.
- "Mobile Application" or "Mobile App" means a software application developed specifically for use on wireless computing devices, such as smartphones and tablets, rather than desktop or laptop computers, via which certain Promotion Entries may be submitted.
- "Non-cash Prize" means merchandise, a trip, a store-specific gift card, etc., that is not immediately convertible to cash. Commonwealth Set-Off Debt Collection Requirements do not pertain to Non-cash Prizes.
- "Person" means a natural person and may not extend to or be applied to a corporation, company, partnership, association or other entity, or when referring to a Lottery retailer, the term as defined in § 58.1-4009 of the Code of Virginia.
- "Play" refers to one (1) wager.
- "Prize" or "Prizes" means the winnings as defined in the **Section H** ("Prize Description").
- "Prizewinner" means a verified Person who is entitled, via Entry verification, to receive a Prize under the rules of a Promotion.
- "Promotion" means the "added value" offer to consumers named in the title at the top of Page 1 of these Rules.
- "Promotion Rules" or "Rules" means these rules.
- "Rewards Program" means the <u>Lottery Rewards Program</u> which provides Players with the opportunity to earn points for purchasing Lottery products and/or participating in non-spend activities and redeem points for free Lottery play and/or drawing entries, where persons who qualify must register for a Lottery Account to participate.
- "Scratcher" means a ticket with a coating over the Play Areas that, when scratched off, reveals instant game play results.
- "Scratch Game" means a game, played via Scratcher, that contains the appropriate Play Areas, Legend(s), Barcodes and other codes that, when played, reveals, or informs a Player immediately whether the Player has won a Prize as specified in the Game Rules.
- "Self-service Vending Machine" or "Vending Machine" means an interactive device by which a Player may select a game, purchase a Ticket, and/or receive a Promotion Entry Form, without the help of a clerk at a Virginia Lottery Retailer or an employee at a Virginia Lottery office or other approved location.
- "System Day" means the time at which a particular day begins in the Lottery's gaming system (4:30 AM Eastern Time) to the time the same day ends in the Lottery's gaming system (1:00 AM Eastern Time the following calendar day).
- "Terminal" means a device that is authorized by the Virginia Lottery to interact with the Virginia Lottery's central computer system to issue Virginia Lottery Tickets and/or Entry Forms and to enter, receive and process Virginia

2024 Rewards Program Prize Drawing Promotion – June 3, 2024

Player Promotion Rules – Retail Promotion type - Loyalty Lottery transactions that may include issuing Tickets, validating Tickets, and transmitting reports.

"Ticket" means a Ticket produced by the Virginia Lottery's gaming system and sold by the Virginia Lottery. Computer-generated Game Ticket can be submitted for Reward Points.

"Website" refers to the mobile version of the Virginia Lottery's Website, <u>www.valottery.com</u>, and all associated sub-sites/pages.

"Winning Entry" means an eligible Promotion Entry, drawn during an established Rewards Program Prize Drawing(s), that has passed all Lottery validation and security requirements and processes.

D. ELIGIBILITY:

- 1. This Promotion is open to Players eighteen (18) years of age* or older. A Player will be required to provide proof of the Player's date of birth.
 - *Although the minimum age of a Prizewinner is 18, any Prizewinner under the age of 21 must be accompanied on any trip Prize by a responsible adult 21 years of age or older. The primary person booking any hotel room must be 21 years of age. State law prohibits persons under the age of 21 from gambling and/or drinking. No exceptions.
- 2. Persons who are in the Voluntary Exclusion Program, pursuant to §58.1-4015.1 of the Code of Virginia, are ineligible to participate in any Lottery promotion.
- 3. No officer, employee or Board member of the Lottery, or any officer or employee or board member of any vendor to the Lottery of Computer-generated or Scratch Game goods or services working directly on a contract with the Lottery for such goods or services, or any person residing in the same household of any such Board member, officer or employee, or any person under the age of eighteen (18) years, shall be eligible to participate in this Promotion. The Lottery will not award a Prize on an Entry submitted by, for, or gifted to or transferred to anyone referenced under this **Section D**, or to the transferee of such person.

E. PROMOTION ENTRY:

To participate, a Player must redeem Rewards Points from the Player's Account for Prize Drawing Entries. The number of Rewards Points needed to enter a Rewards Program Prize Drawing will vary based upon the value of the Prize being offered in the Prize Drawing. Entries for a Prize Drawing will be accepted via a Player's Account accessed from either the Lottery's Mobile App or the mobile version of the Lottery's website.

A Player may enter a Prize Drawing more than once as long as the Player has enough of the required Rewards Points needed to redeem for an Entry. There is no limit on the number of Entries a Player can submit into a Drawing. However, a Player is eligible to win only **one (1) Prize per Prize Drawing**.

Entries for a Prize Drawing will only be eligible for one (1) applicable Prize Drawing and do not carry over to subsequent Drawings.

All Entries submitted in accordance with these Rules and the <u>Lottery Rewards Program Overview and Requirements</u> and received during the Promotion Period as stated in **Section B** will be included in the applicable Prize Drawing.

F. ENTRY REQUIREMENTS:

- 1. There is no limit to the number of Entries a Player may submit into a Rewards Program Prize Drawing per day over the course of this Promotion. Participating in this Promotion does not limit a Player from entering into other Promotions being offered simultaneously by the Lottery.
- 2. A Player will be eligible to win **one (1) Prize per Rewards Program Prize Drawing**. Once a Prizewinner has won a Prize in a Prize Drawing, the Prizewinner will not be eligible to win again until the next Drawing. Entries that are not selected as a Prizewinner in a Drawing **do not** carry over to subsequent Drawings.
- 3. The Lottery will not be responsible for Entries submitted incorrectly or received outside of the established Entry Period(s) for the Drawing(s) as specified in **Section G** ("Entry Periods"). Such Entries shall be deemed invalid.
- 4. Only Entries redeemed from Rewards Points that are submitted into a Rewards Program Prize Drawing in the manner described in **Section E** ("Promotion Entry") of these Rules during the designated Entry Deadlines in **Section G** ("Entry Periods") will be eligible for Entry into a Drawing to win a Prize.
- 5. Each Entry submitted into a Rewards Program Prize Drawing will use the contact information contained in a Player's Account at the time of the Entry submission. This information must be current and valid in order to be eligible to win a Prize. The Lottery will not change or update information for an Entry that has already been submitted, including address and telephone number updates. The Lottery will not be responsible for data-entry errors by Entrants or for connectivity issues involving the Player's access to the Virginia Lottery's Website or Mobile App.
- 6. A Prizewinner's Winner Notification Letter will be mailed to the address registered with the Prizewinner's Player Account at the time of the Entry's submission. Any Prizewinner whose Winner Notification Letter is returned undeliverable due to blocked e-mails, incorrect/incomplete address information, or expired forwarding address notifications, and/or delivery delays due to mail forwarding notifications, who fails to notify the Lottery before the claim deadline date regarding the incorrect address, will forfeit the opportunity to win a Prize in this Promotion. Neither the Lottery nor its designee will be required to attempt delivery of a Winner Notification Letter more than once unless the Prizewinner notifies the Lottery before the claim deadline date regarding the incorrect address. If the Lottery is notified prior to the claim deadline date, the Lottery will email the required form(s) to the Prizewinner using the email address provided at the time of Entry submission.

G. ENTRY PERIODS:

Drawing	Entry Periods:
1	June 3, 2024 (midnight, ET) through June 16, 2024 (11:59:59 PM ET)
2	June 3, 2024 (midnight, ET) through June 23, 2024 (11:59:59 PM ET)
3	June 17, 2024 (midnight, ET) through July 21, 2024 (11:59:59 PM ET)
4	June 24, 2024 (midnight, ET) through July 28, 2024 (11:59:59 PM ET)
5	July 22, 2024 (midnight, ET) through August 18, 2024 (11:59:59 PM ET)
6	July 29, 2024 (midnight, ET) through August 25, 2024 (11:59:59 PM ET)
7	August 19, 2024 (midnight, ET) through September 15, 2024 (11:59:59 PM ET)
8	August 26, 2024 (midnight, ET) through September 22, 2024 (11:59:59 PM ET)

9	September 16, 2024 (midnight, ET) through October 13, 2024 (11:59:59 PM ET)
10	September 23, 2024 (midnight, ET) through October 20, 2024 (11:59:59 PM ET)
11	October 14, 2024 (midnight, ET) through November 17, 2024 (11:59:59 PM ET)
12	October 21, 2024 (midnight, ET) through November 24, 2024 (11:59:59 PM ET)
13	November 18, 2024 (midnight, ET) through December 22, 2024 (11:59:59 PM ET)
14	November 25, 2024 (midnight, ET) through December 29, 2024 (11:59:59 PM ET)

H. PRIZE DESCRIPTION: The following Prizes will be awarded during this Promotion:

Drawing	Prize	# of Prizewinners
1	Tour of the NFL Films Headquarters in NJ with former NFL Legends* July 24-25, 2024 approximate value \$3,000	15
2	\$5,000 College Scholarship	5
3	\$1,000 Golf Clubs/Golf Store Gift Card	15
4	Potomac Yacht Party Experience* approximate value \$3,800	7
5	\$500 Gas Gift Card	25
6	NFL Legends Meet and Greet w/ NFL Game Experience* approximate value \$4,500	15
7	Electric Bike* approximate value \$2,300	10
8	2025 Carnival Group Cruise departing out of Norfolk, VA* approximate value \$3,800	10
9	\$350 Grocery Gift Card	40
10	Massanutten Getaway approximate value \$2,100	15
11	\$500 Best Buy® Gift Card	30
12	Trip to Vegas* approximate value \$5,000	6
13	\$500 Amazon® Gift Card	50
14	\$1,000	50

Should, for reasons out of the Lottery's control, one or more of the originally proposed Prize(s) become(s) unavailable, a Prizewinner will be given an alternate Prize(s) of equal value. The Lottery reserves the right to replace a Prize or portions thereof with a Prize or portions thereof of comparable value.

Tour of the NFL Films Headquarters with former NFL Legends*

- NFL trip for the Prizewinner and one (1) guest
- Lodging for one (1) night on July 24, 2024, in the Northern Virginia area
- Round trip travel on July 25, 2024, for Prizewinner and one (1) guest from Northern Virginia to New Jersey
- Admission and tour of the NFL Films Headquarters with former NFL & Superbowl Legends
- Lunch with former NFL & Superbowl Legends
- \$300 spending money

Carnival Group Cruise

- Cruise for Prizewinner and one (1) guest departing out of Norfolk, VA*
- Cruise will take place in 2025 on a pre-selected date
- Balcony Cabin for two (2)
- Cruise fees, taxes, and gratuities

Trip to Vegas*

- Round trip airfare for Prizewinner and one (1) guest
- Lodging for two (2) people

. **PROMOTION DRAWING(S):** The following are the fourteen (14) established Prize Drawing dates for this Promotion:

Drawing #	Date
1	June 18, 2024
2	June 25, 2024
3	July 23, 2024
4	July 30, 2024
5	August 20, 2024
6	August 27, 2024
7	September 17, 2024
8	September 24, 2024
9	October 15, 2024
10	October 22, 2024
11	November 19, 2024
12	November 26, 2024
13	December 24, 2024
14	December 31, 2024

Drawings will be conducted from all eligible Entries submitted by Players and received by the Lottery's rewards program provider ("Program Provider") via the established Entry methods and by the established Entry

^{*}Winners are required to execute a liability release prior to Prize fulfillment for any trip and Non-cash Prizes.

deadline date. The following is an overview of how the Entries will be randomly selected for this Promotion.

- 1. After an established Entry deadline date, but prior to the Drawing, all eligible Entries submitted for that specific Drawing will be accounted for by the Rewards Program Provider. The Virginia Lottery's Audit, Security, and Marketing departments will retrieve and verify the Entries. This process will involve independent confirmation of the submitted Entry information and the number of valid Entries received for that Drawing. After the number of Entries submitted have been confirmed, all valid Entries submitted and received by the established Entry deadline date will be loaded into a randomizer program supplied to the Virginia Lottery by the Rewards Program Provider.
- 2. Representatives from the Virginia Lottery's Audit, Security, and Marketing departments will participate in the Drawing. All Drawings will be conducted over a video conferencing platform and recorded. Recordings will be maintained and stored in accordance with the Library of Virginia retention schedules.
- 3. Prizewinners will be randomly selected. The order in which the Winning Entries are drawn shall be recorded by Lottery officials. The Lottery's decision shall be final and controlling.
- 4. Immediately after the appropriate Winning Entries are selected for the Drawing, alternate Winning Entries will be selected using the same approved Rewards Platform Provider's randomizer program utilizing the same process in selecting the Winning Entries. If the number of Winning Entries selected in the Drawing is less than fifty (50), ten (10) alternate Winning Entries will be selected. If the number of Winning Entries selected in the Drawing is fifty (50) or more, twenty (20) alternate Winning Entries will be selected.
- 5. After the Drawing is complete, representatives of the Virginia Lottery's Security, Audit, and Marketing departments will confirm the Winning Entries selected in the Drawing are valid and meet all Entry requirements as stated in the official Promotion Rules governing the Drawing.
- 6. In the event a selected Winning Entry is deemed invalid per the official Promotion Rules governing the Drawing, the first alternate Winning Entry will be selected as a Winning Entry. Alternate Winning Entries selected as a Winning Entry will also be required to meet all Entry requirements stated in the official Promotion Rules governing the Drawing before they are officially accepted as a Winning Entry. This process shall continue until all valid Winning Entries have been selected for the Drawing. The Virginia Lottery's decision during this process shall be final and controlling.

J. PRIZEWINNER PROCEDURES:

Each Rewards Prizewinner selected in association with a Prize Drawing with this Promotion will be notified by the Lottery via the United States Postal Service (USPS) and via the email associated with the selected Winning Entry. All Prizewinners will receive a *Prizewinner Claim Form*. For certain Prizes, the Prizewinner also will receive a *Promotion Prize Waiver and Release Form*. The Prizewinner will be required to complete and return one or both forms (as applicable to the Prize) by the deadline stated in the *Winner Notification Letter*. Any Prizewinner who fails to fully complete and return one or both required forms (as applicable to the Prize) with the *Winner Notification Letter* along with documentation containing the Prizewinner's full Social Security number (if required by the specific claim form) by the date noted in the *Winner Notification Letter* will forfeit the Prize.

During the Prizewinner notification process, should a Prizewinner decline the Prize being offered or fail to complete and submit any required form(s), the Prizewinner will be disqualified. At the Virginia Lottery's discretion, the available Prize may be offered to an alternate Prizewinner.

K. PRIZEWINNER RESPONSIBILITIES:

Gift card Prizewinners are responsible for keeping their gift card secure until used. The Lottery is not responsible for replacing lost, misplaced, and/or stolen gift cards.

Each Prizewinner who wins a Prize involving travel and/or an event where alcohol is served understands that failure to adhere to the following, as applicable, will result in the forfeiture of the Prize:

- 1. The Virginia Lottery, and/or the Lottery's vendor personnel or their designee, reserve the right to revoke full or partial components of a Prize from a Prizewinner or the Prizewinner's guest if either is deemed intoxicated, a safety risk, or has violated any law and/or hotel, airline and/or event policy.
- 2. To board an airplane or check into a hotel, a valid state-issued photo ID is required. To embark on a cruise, players must provide a valid passport or certified birth certificate. Beginning May 7, 2025, REAL ID is required for all domestic air travel.
- 3. Airlines reserve the right to charge for baggage. If applicable, the Prizewinner and the Prizewinner's guest will be responsible for these charges.
- 4. If the Prizewinner and/or the Prizewinner's guest fail to appear at a designated departure location, they **will not** be provided with an alternate travel method or travel date. They also will not receive any reimbursement for the trip value.
- 5. Hotels will require a personal credit card or debit card at check-in to cover incidentals. It is the responsibility of the Prizewinner to provide this card with the required funds to cover the incidental deposit. The Prizewinner is responsible for all incidentals not included as part of their Prize.
- 6. Travel, health, accident, and/or life insurance are the responsibility of the Prizewinner and the Prizewinner's guest(s). It is the sole responsibility of the Prizewinner and the accompanying guest(s) to be present at all departure points sufficiently in advance of the departure time so as to comply with the requirements of the transportation provider. If the Prizewinner and/or the Prizewinner's guest(s) fail to be present at the designated time at the prearranged departure point, the Prizewinner shall forfeit their Prize.
- 7. If a Prizewinner and/or the accompanying guest misses their flight, they will be responsible for any additional flight and other travel-related costs incurred.
- 8. Trips and experiences awarded with this Rewards Program Prize Drawing Promotion that do not have a preestablished fulfillment date must be booked within in thirty (30) days of claiming the Prize award and travel must be completed within six (6) months of the Prize award.

L. PRIZEWINNER VERIFICATION:

- 1. Methods used by the Lottery to establish and confirm a Prizewinner's identity include, but are not limited to:
 - viewing and/or copying the Prizewinner's valid government-issued photo identification;
 - viewing and/or copying proof of taxpayer identification number (e.g., Social Security number);
 - asking identity-verifying questions in the absence of the aforementioned document proof; and/or
 - viewing and/or retaining the information provided on a Lottery Prizewinner Claim Form.

2. In all cases involving a Cash Prize greater than \$100 or a Non-cash Prize greater than \$600, the Lottery must be provided with a copy of the Prizewinner's valid government-issued photo identification and taxpayer identification number (e.g., Social Security number). Payment will be delayed until such a number is provided, and the Prizewinner shall not be entitled to interest on the Prize funds attributable to such delay.

M. PRIZE AWARD/PAYMENT

- 1. When paying any Prize **in excess of \$600**, the Lottery shall report the winnings or withhold taxes pursuant to rules established by the Internal Revenue Service and Virginia Department of Taxation and shall file the appropriate income reporting form(s) with the Internal Revenue Service and the Virginia Department of Taxation. Additionally, if the Prize is a cash Prize **greater than \$100** and subject to any set-off for delinquent debts, the Lottery shall withhold any monies due under the Commonwealth's Set-Off Debt Collection Act if the agency has registered such debt with the Virginia Department of Taxation and timely notice of the debt has been furnished by the Virginia Department of Taxation to the Lottery.
- 2. All Prizes awarded during this Promotion are not transferable or assignable. A Person shall not enter this Promotion on behalf of another Person. Such Entries shall be deemed invalid. The merchandise, gift cards, trips, and experience Prizes awarded during this Promotion **are not** redeemable for cash or an alternate Prize unless required by law or at the Lottery's discretion due to limited circumstances. The Lottery reserves the right to replace a Prize or portions thereof with a Prize or portions thereof of comparable value.
- 3. Each Prizewinner who wins a Prize **greater than \$600** is legally required to include the value of the Prize, as well as any taxes paid by the Lottery on the Prizewinner's behalf, in the Prizewinner's taxable income for tax reporting purposes. As a result of accepting a Prize and taking into account a Prizewinner's total taxable income for the year in which the Prize is accepted, a Prizewinner may fall into a higher tax bracket for federal and state tax liabilities for the year in which the Prize is accepted.
- 4. A Prizewinner agrees to participate in a press conference and agrees to the use of the Prizewinner's name and/or photo for publicity at the Lottery's discretion. Examples of publicity include, but are not limited to, news releases, Internet, news media and signs at Lottery Retailer locations. In addition, a Prizewinner agrees to participate in Lottery promotional efforts which may include the Prizewinner's name, hometown, the amount of the Prize won, and the Promotion won, through "social media," which may include, but will not be limited to, YouTube®, X (formerly known as Twitter®), Facebook®, Instagram® or similar efforts, without additional consent from or compensation to the Prizewinner.

N. CANCELLATION POLICY:

<u>Canceled Drawing(s)</u> and/or <u>Prize award(s)</u>: The Director may, in the Director's sole discretion, cancel the Rewards Program, Rewards Program Prize Drawings, and/or the awarding of Prizes, on holidays, days of special importance or on days when conditions make conducting the Prize Drawings and/or awarding Prizes impractical or inappropriate, and may elect to conduct Prize Drawings and/or make-up Prize Drawings and/or the awarding of Prizes at such times and dates, and pursuant to such methods, as the Director may determine, all with the Director's sole discretion. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such re-schedule/cancellation.

<u>Termination of Promotion</u>: The Director may, at any time, announce a suspension or termination of this Promotion, without advance notice and in the Director's sole discretion, at which point no further Entries will be accepted and no additional Prizes shall be awarded. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such suspension/termination.

- **O. DISPUTES:** The Director may refrain from awarding/paying a Prize pending final determination under any of the following circumstances:
 - a. if a dispute related to any Prize occurred or if it appears that a dispute may occur;

- b. if there is any question regarding the identity of the Claimant; or
- c. if there is any question regarding the validity of any Entry submitted.

No liability for interest arising because of any such delay, or any delay beyond the Lottery's control, shall accrue to the benefit of the Prizewinner pending award/payment of the Prize. The Lottery is neither liable for, nor has it any responsibility to resolve, disputes between or among competing Claimants.

In the event of a dispute or other instance of doubt, the decision of the Director shall be final and binding.

- **P. GOVERNING LAW:** By participating and entering in this Promotion, each person agrees to comply with and abide by the Lottery laws, Lottery regulations, all final decisions of the Director of the Lottery, and these, and any other applicable, Rules established by the Lottery Board and/or Director of the Lottery for the conduct of this Promotion. Any dispute arising that relates to any aspect of this Promotion shall be governed by the laws of the Commonwealth of Virginia and the venue for the determination of any such dispute shall be in the city of Richmond, Virginia.
- Q. WAIVER OF CLAIMS: By entering this Promotion, each Entrant and/or Prizewinner agrees to indemnify, hold harmless, and waive any claims against the Commonwealth of Virginia, the Lottery, and any of the Board Members, affiliates, employees, directors, officers, agents, representatives and assigns of any of said entities, arising, directly or indirectly, out of, or in any way connected with, this Promotion or the Prizes awarded in connection therewith.
- **R. AMERICANS WITH DISABILITIES ACT ("ADA"):** The Lottery is not responsible for any third party's compliance with ADA Rules and Regulations where applicable in connection with a Promotion and/or Prize.